

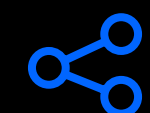
Operational intelligence that powers AV performance

 **Q-SYS™**
REFLECT
Remote monitoring & management



Get More Out of Your Q-SYS Systems

Remote monitoring and management (RMM) is just the beginning of what you can do with Q-SYS Reflect. The value of Reflect goes beyond RMM to deliver operational intelligence that drives high performance spaces. With Reflect, you can:

-  **Connect More** – Extend the capabilities of your Q-SYS systems
-  **Solve More** – Turn data and insights into action and performance
-  **Run More (with less effort)** – Operate at scale

It's easy to get started

Reflect is available free for all Q-SYS systems. Just sign up and connect your first processor. If you sign up for our 90-day free trial, you get access to all the advanced features of Reflect Plus. At the end of your trial, your system will remain in the free tier unless you decide to purchase a subscription to Reflect Plus. Compare plans below.

We support you every step of the way, from world-class training videos (qsys.com/training) to in-product onboarding and feature tours.

Ready to get started with Q-SYS Reflect? Get connected qsys.com/reflect/trial



Compare plans to find the right one for you

Q-SYS **Reflect** Q-SYS Reflect **PLUS**

SEE WHAT’S HAPPENING - Monitor the health and status of your AV systems in real time so you can identify issues early, stay informed across every space, and act before disruptions impact users.

Real-time Q-SYS Core status monitoring Know the moment a Core goes down or drifts from expected behavior—so you can act before users notice.	✓	✓
Real-time peripheral status monitoring Catch device-level issues early, not after they turn into room failures.	✓	✓
Alerts & notifications with webhooks and email integration Trigger immediate, actionable alerts that plug directly into your workflows—no constant checking required.	✓	✓
Assets Table Instantly see what’s deployed, where it lives, and what state it’s in—without chasing spreadsheets.	✓	✓
Organize systems by physical location and see a global view Understand the health of your entire deployment at a glance from a global map view of systems, then drill down to the exact room that needs attention.	✓	✓
Browse, filter, and analyze system statuses Find problems fast instead of digging through disconnected views.	✓	✓
Q-SYS Reflect API Feed real AV system data into your existing tools—no workarounds or limits.	✓	✓

MEASURE WHAT MATTERS - Resolve problems faster with secure remote access to your systems, allowing you to troubleshoot, manage, configure, and restore AV environments without being on site.

Compare and quantify System Reliability over a selected period of time Measure and compare system reliability over time to identify trends, validate improvements, and prioritize actions that maximize uptime.		✓
Historical system status reliability visualizations Turn past issues into better planning and fewer repeat failures.		✓
Space usage trends and patterns Using calendar data (Google or Microsoft), device sensor insights, and system usage metrics, see how spaces are actually used and adjust resources accordingly—not based on assumptions.		✓
Bulk data export Pull the data you need—fast—and use it your way, outside the platform.		✓

Compare plans to find the right one for you

Q-SYS **Reflect** Q-SYS Reflect **PLUS**

FIX ISSUES FROM ANYWHERE - Resolve problems faster with secure remote access to your systems, allowing you to troubleshoot, manage, configure, and restore AV environments without being on site.

Remote System Configuration Make changes live without rolling a truck—fix issues in minutes, not days.		✓
Remote User Control Interface access See exactly what the user sees and step in immediately to resolve issues.		✓
Remote Q-SYS Designer access Troubleshoot directly in Designer from anywhere—no site access required.		✓
Remote Core Manager / system management Control system behavior centrally instead of managing sites one by one.		✓
Q-SYS Designer file backup and restoration Never lose a working design—restore systems quickly when something breaks.		✓
System notes and files Keep critical system knowledge where it belongs—attached to the system, not buried in email.		✓

SCALE WITHOUT THE OVERHEAD - Manage more systems with less effort through centralized administration, automated updates, streamlined licensing, and tools that simplify operations at scale.

Single license activation Get systems licensed and online faster with a simple, repeatable workflow.	✓	✓
Per system security patches Close vulnerabilities without the disruption of full firmware upgrades.	✓	✓
Single sign-on (SSO) Give teams secure access without adding another password to manage.	✓	✓
Mass Management via Presets Roll out consistent changes across systems in one step instead of repeating manual updates.		✓
Bulk Firmware Updates* Update fleets of systems in one pass to stay current without operational drag.		✓

*Currently avialable for RoomSuite