



Technical Notes

Q-SYS Ecosystem

How to Activate a QSC Feature License

This document describes two methods for activating software licenses on Q-SYS Core processors. The appropriate method is determined by whether your Q-SYS Core can access the Internet.



Important – To simplify the license activation process, QSC strongly recommends that you provide your Q-SYS Core with temporary Internet access, required only during the license activation process. It can be disconnected afterwards, if necessary. If you are unable to connect your Q-SYS Core to the Internet, you can still activate your license using an Internet-connected PC.

Determining your license activation method:

1. Navigate to Q-SYS Core Manager by entering your Q-SYS Core’s IP address into a web browser. If you do not know your Core’s IP address, you can obtain it from the Core’s front panel. Press the **Next** button until you see the IP address.

You may encounter a browser security notice regarding security certificates. Rest assured, your computer or Q-SYS Core processor is not at risk by accessing Core Manager.

Go into Advanced or More Information and choose “Go to the Website” or “Proceed”

This site is not secure

This might mean that someone’s trying to fool you or steal any info you send to the server. You should close this site immediately.

[Close this tab](#)

[More information](#)

Your PC doesn’t trust this website’s security certificate.
The hostname in the website’s security certificate differs from the website you are trying to visit.

Error Code: DLG_FLAGS_INVALID_CA
DLG_FLAGS_SEC_CERT_CN_INVALID

[Go on to the webpage \(not recommended\)](#)

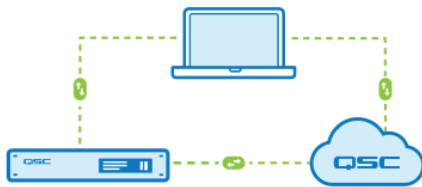
2. Click the **Licensing** tab under Core Management.

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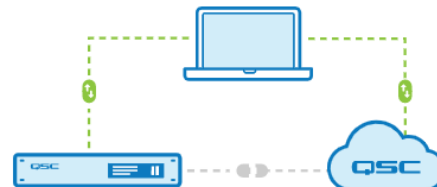
If your Q-SYS Core is **connected** to the QSC Licensing Server, use the **Online Activation method**.

License Activation



If your Q-SYS Core is **disconnected** from the QSC Licensing Server, use the **Offline Activation method**.

License Activation



Special note for UCI Deployment & Q-SYS Scripting Engine licenses

If you see this notice in the Q-SYS Licensing Manager, it means that your Q-SYS Core processor was manufactured prior to the introduction of certain Q-SYS feature licensed features like UCI Deployment and Scripting Engine Licenses. This means that your Core processor already has these particular licenses and you may not need to install them.



Obtaining Your Entitlement ID (EID)

Before proceeding with activation, ensure that you have received a **QSC Entitlement Information** email from **QSC Software Licensing**. This email contains your unique Entitlement ID (EID), which is required for license activation. If you do not have this email, contact the person at your organization who placed the order for the feature licenses and ask them to forward this email to you.

Dear QSC Partner,

Thank you for your purchase of QSC Software.

A Software entitlement has been created for you with the following details:

Your unique Entitlement ID (EID): 1ab2cd34-5efa-67b8-cd9e-f012345ab67c	This EID is valid from / to: 08/30/2018 Never expires
QSC Sales Order: 01234567	Purchase Order: 9876543

Entitlement Description:

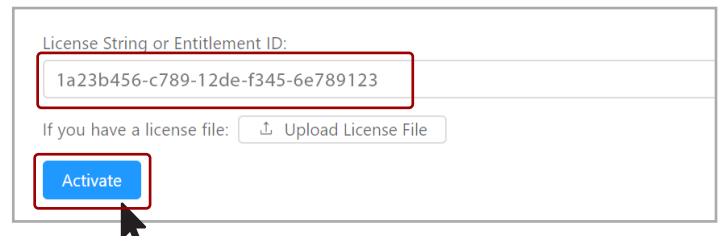
For the following software products:

Name	Description	Quantity	Remaining
SLQSE-110-P 7	Q-SYS SCRIPTING ENGINE-CORE110-PERPETUAL	10	10
License Duration (in days): Unlimited			
SLQUD-110-P 7	Q-SYS UCI DEPLOYMENT-CORE110-PERPETUAL	10	10
License Duration (in days): Unlimited			

Online Activation

If your Q-SYS Core processor can connect to the QSC Licensing Server via the Internet, use this method to activate your licenses in just **two easy steps!**

1. Copy the **Entitlement ID** (EID) from the QSC Entitlement Information email. In the Q-SYS Licensing Manager (accessible in a browser using your Q-SYS Core's IP address), paste the EID into the **License String or Entitlement ID** field, and then click **Activate**.

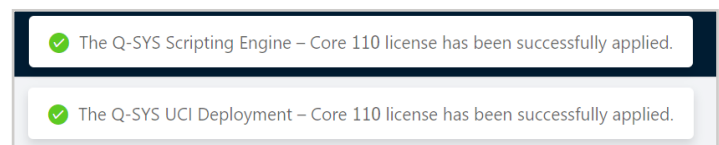


2. Under Available Licenses, select the licenses to activate, and then click Install.
Note: Only licenses included in your Entitlement ID that are applicable to your Q-SYS Core model will be shown.

Available Licenses				
<input type="checkbox"/>	Name	Product	Type	Available/Total
<input type="checkbox"/>	Multi-Track Player - 32	SLMTP-32-P	Perpetual	23/25
<input checked="" type="checkbox"/>	Q-SYS Scripting Engine – Core 110	SLQSE-110-P	Perpetual	20/25
<input checked="" type="checkbox"/>	Q-SYS UCI Deployment – Core 110	SLQUUD-110-P	Perpetual	22/25

2 item(s) selected Install

Notifications indicate that the licenses have been installed successfully.



The Installed Licenses pane shows the newly installed licenses. After activating the licenses, one quantity of those licenses will be automatically removed from the Entitlement.

Installed Licenses			
<input type="checkbox"/>	Name	Type	Expiration Date
<input type="checkbox"/>	Product Key - Core 110f	Perpetual	Non-Expiring
<input type="checkbox"/>	Q-SYS Scripting Engine – Core 110	Perpetual	Non-Expiring
<input type="checkbox"/>	Q-SYS UCI Deployment – Core 110	Perpetual	Non-Expiring

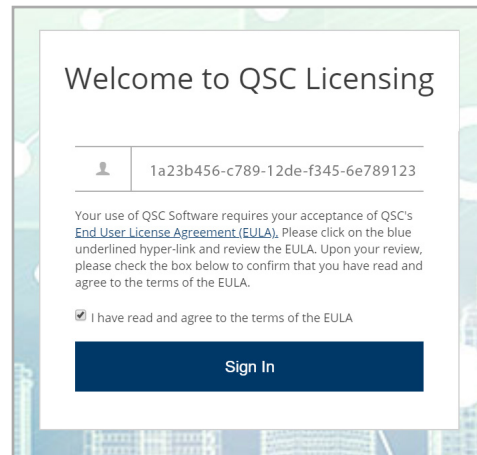
Offline Activation

If your Q-SYS Core is not connected to the Internet, use this method to activate your licenses using an Internet-connected PC. Use your Entitlement ID to activate your licenses on the QSC Licensing Portal, and then transfer the licenses to your Q-SYS Core processor using Core Manager.

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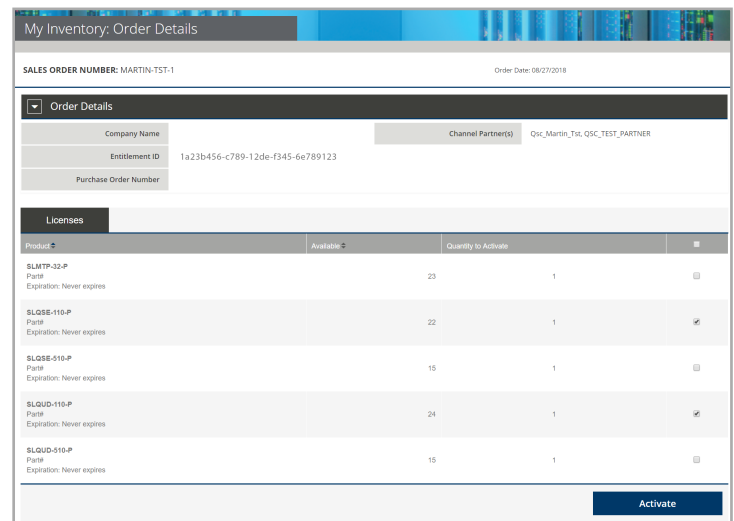
1. In the QSC Entitlement Information email, copy the **Entitlement ID (EID)** and sign in to the QSC Licensing Portal at <http://licensing.qsc.com/customerlogin>.

The user will be presented with **My Inventory: Order Details**, which shows all of the license types and quantities available within that Entitlement.



2. In the Licensing tab, select the licenses to activate, and then click **Activate**.

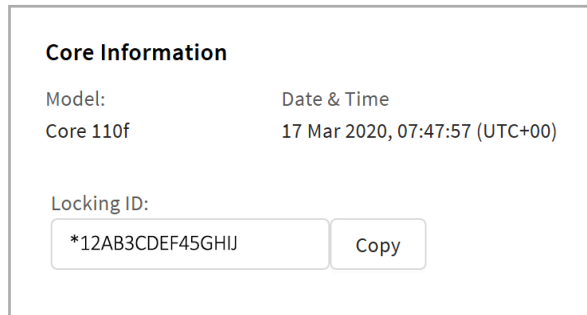
Note: The **Quantity to Activate** for each license type (product) is always **1**. You can only activate one license per product at a time.



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How to Activate a QSC Feature License

- In another browser window, navigate to Core Manager, and click on the **Licensing** tab.
Copy the **Locking ID**.



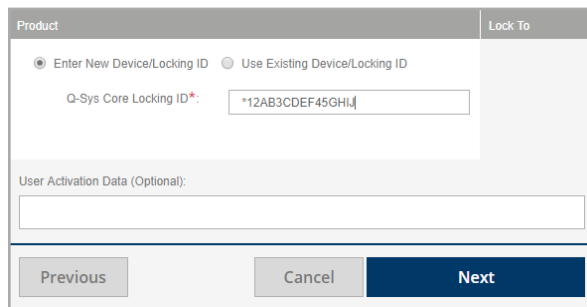
Core Information

Model:	Date & Time
Core 110f	17 Mar 2020, 07:47:57 (UTC+00)

Locking ID:

*12AB3CDEF45GHIJ	Copy
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- Return to the QSC Licensing Portal window. Paste the Locking ID into the **Q-SYS Core Locking ID** field, and then click **Next**.



Product Lock To

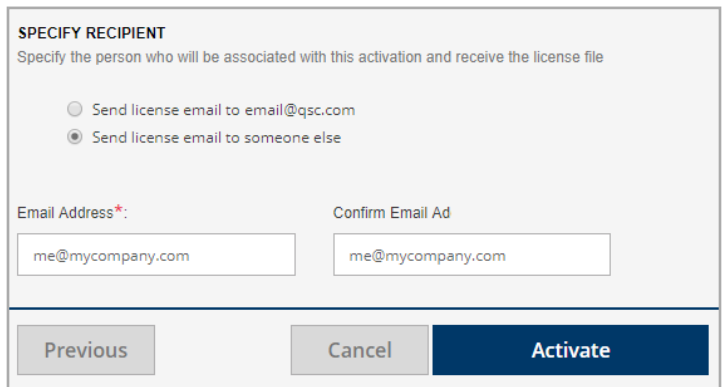
Enter New Device/Locking ID Use Existing Device/Locking ID

Q-Sys Core Locking ID*: *12AB3CDEF45GHIJ

User Activation Data (Optional):

Previous Cancel Next

- Specify the email address that will be associated with this activation and receive the license file. (If your email address is already correct, there is no need to change it.) Then click **Activate**.



SPECIFY RECIPIENT

Specify the person who will be associated with this activation and receive the license file

Send license email to email@qsc.com

Send license email to someone else

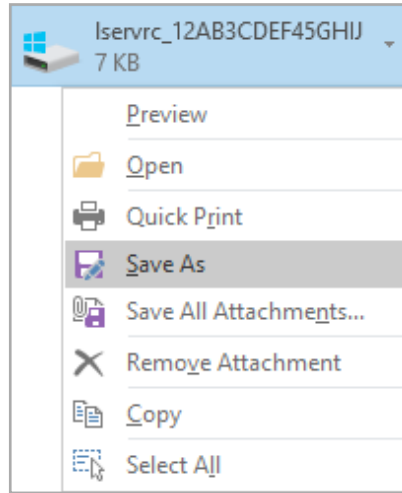
Email Address*: me@mycompany.com Confirm Email Ad me@mycompany.com

Previous Cancel Activate

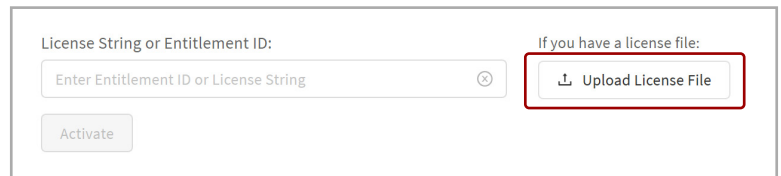
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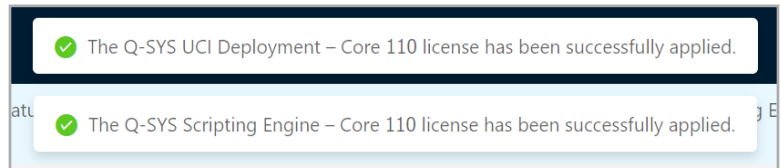
6. Check your email for a **QSC Software License Activated** email. It includes the activated license file as an attachment. The license file is a raw text file with the name **lserverc_{{your-core-locking-ID}}**. Save this file to your PC.



7. Return to the Licensing tab in Core Manager. Select **Upload License File** then browse to the license file location and select it, and then click **Activate**.



Notifications indicate that the licenses have been installed successfully.



The Installed Licenses pane shows the newly installed licenses. After activating the licenses, one quantity of those licenses will be automatically removed from the Entitlement.

Installed Licenses			
<input type="checkbox"/>	Name	Type	Expiration Date
<input type="checkbox"/>	Product Key - Core 110f	Perpetual	Non-Expiring
<input type="checkbox"/>	Q-SYS Scripting Engine - Core 110	Perpetual	Non-Expiring
<input type="checkbox"/>	Q-SYS UCI Deployment - Core 110	Perpetual	Non-Expiring

More Information

For information about which Q-SYS features require a QSC Feature License, see the [Q-SYS Help Online](#). If you have questions about QSC Feature Licensing, and to see options for obtaining support, go to the [QSC Self Help Portal](#).