

C-SYS REFLECT Cloud-based monitoring and management for your Q-SYS systems







REFLECT

Ensure maximum uptime for your AV infrastructure

Now included with every Q-SYS system, Q-SYS Reflect provides detailed, real-time information about every connected device, including native Q-SYS and third-party, making it simple for you to make quick decisions and deliver confidence for your users.

Reliability & Uptime

- Monitor the health of your systems for all connected Q-SYS and third-party devices
- Integrate custom alerts and notifications within your daily workflow (Slack, Microsoft Teams, Outlook, etc.)

Security & Continuity

- Deploy security patches (one system at a time), without changing firmware
- Improve usability and authentication with Single Sign-On (SSO)

Data & Insights

- Gain real-time visibility into AV system performance, status, trends, and inventory through Q-SYS Reflect native data.
- The free Q-SYS Reflect API extends comprehensive AV system data to your existing IT/building management platform, with no limits on use.

Q-SYS Reflect Plus

In addition to the capabilities of Q-SYS Reflect, you get:



Accelerate issue resolution with users in the room

• Fix issues without being on-site via Remote User Control Interface (UCI)

Configure your Q-SYS system from anywhere

- Update Q-SYS design files and deploy the latest firmware, with automatic backup to the Cloud
- Simplify deployment of duplicate space types with saved presets (preview feature)



View your entire AV/IT infrastructure from a unified dashboard

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REFLECT					
	Asse	ts Big School 🗸			Î
E8 Sites		Status: All V Type: All V Search Name		Q + Add Filter	
Alerts & Notifications		of 16 assets C Refresh	Energy COV		
🖄 Audit Log	1-10				
	+	Status ¢	Name ¢ Core-99204c	Type :	
	+	• Fault	SelfTestMonitor-Proxy	Control Interface	
G Organizations	+	• OK	Core-993fff	Processor	
Ca Organizations	+	• OK	Core-99eb88	Processor	
🗄 Assets		• OK	Core-993450	Processor	
	+	Missing	Tsc7-a456	Control Interface	
	+	• OK	Core-9965e1	Processor	
	+	Not Present	Tsc7-a457	Control Interface	
	+	• OK	Core-9920e2	Processor	
	+	• OK	Core-99a3f3	Processor	
	+	Compromised	headmic1	Microphone	
	+	• OK 🕕	headmic2	Microphone	
	+	• OK 🕕	podiummic	Microphone	
	+	• OK 🕕	handheld 1	Microphone	
	+	Compromised	handheld2	Microphone	
	+	• Fault 🕕	MicMan	Control Interface	
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Feature Overview

		Q-SYS REFLECT	Q-SYS REFLECT PLUS
Reliability & Uptime	Real-time Q-SYS Core status monitoring	\checkmark	~
	Real-time peripheral status monitoring	\checkmark	~
	Alerts & notifications with webhooks and email integration	\checkmark	~
	Assets table	\checkmark	\checkmark
Data & Insights	Q-SYS Reflect API		\checkmark
Remote System Configuration	Remote UCI access		~
	Remote Q-SYS Designer access		\checkmark
	Q-SYS Designer file backup & restoration		\checkmark
	Remote Core Manager / system management		\checkmark
	System notes and files		\checkmark
	Single license activation	\checkmark	\checkmark
	Bulk data export	\checkmark	\checkmark
Socurity & Continuity	Per system security patches	\checkmark	\checkmark
Security & Continuity	Single sign-on	\checkmark	\checkmark
		FREE	

Listed on a monthly "per system" basis

l system*	20.00€	Up to 25 systems	17.00€		
Up to <mark>5</mark> systems	19.00€	Up to <mark>50</mark> systems	16.00€		
Up to 10 systems	18.00€		*One (1) System = One (1) Q-SYS Core + connected peripherals (including third-party devices). If you have more than 50 systems, please contact your local Q-SYS sales representative for pricing.		