Mac-specific Notes

***Note*:**  If you want to keep the mixer’s current settings, create a Scene which you can recall after the upgrade. Also, If you are using a Mac to download the update file, please see additional instructions at the bottom of the page before proceeding.

**Before you download!**

The TouchMix updater expects to see a zipped tar.gz folder. Macintosh computers include features that automatically unzip downloaded folders and they seem quite insistent about doing so. **Before downloading** the file follow these steps-

1. Launch the finder on your Mac and Type “Archive Utility” in the search field. \*
2. Double click the Archive Utility icon to Launch the application
3. On the Menu Bar at the top of the screen, click on “Archive Utility” and select “preferences” from the drop down menu.
4. On the Archive Utility Preferences window, uncheck “Keep expanding if possible”
5. If using Safari- Double click the “Safari” icon to launch the browser.
6. On the menu bar at the top of the screen, click on “Safari” and select “Preferences” from the dropdown menu.
7. On the Safari Preferences window, uncheck “Open safe files after downloading”.

*Now you can safely download the firmware file*.

1. Download the latest firmware from the QSC website.
2. Drag the downloaded file onto your desktop
3. Unzip the downloaded file by double clicking it. The extracted contents will be a new tar.gz file which will appear on the desktop.
4. Copy the tar.gz file onto a compatible FAT 32 USB storage device. The file on the storage device will be in the format “V2.1.5035.tar.gz”. The version number will vary depending on the release but the file will always end with extension “tar.gz”.
5. Safely eject the USB storage device from your Mac
6. Insert the USB storage device into one of the two USB ports on the mixer’s rear panel.
7. Press the Menu button, then touch the Mixer Setup button.
8. On the Mixer Setup screen, touch the Upgrade button. A dialog box displays with some IMPORTANT information about saving the mixer’s current settings.
9. Touch the Proceed button to continue the upgrade. The mixer will boot into the Software Upgrader program. This takes a few minutes.
10. Select the upgrade file you want to use.
11. Touch the Upgrade button to begin the upgrade process. This can take up to 10 minutes.
12. When the upgrade is complete, a dialog displays indicating the upgrade was successful. Press the OK button to exit the Software Upgrader and reboot the mixer

*\*if you’re search results on the finder do not bring up the Archive Utility, follow this path-*

Double-click the icon for the drive that contains your computer’s system. Follow the path System/Library/CoreServices/Applications. Proceed to Step 2 above.