Q: How can I remotely access my Q-SYS system?

A: With Q-SYS Reflect Enterprise Manager, you just need a Q-SYS Core connected to the internet, and within minutes, you can remotely monitor and manage your Q-SYS system and connected peripherals from a web browser.

Q: Can Q-SYS Reflect Enterprise Manager monitor third-party devices?

A: Absolutely, in addition to native Q-SYS devices, there are a number of different options for monitoring third party devices. You could enlist using any number of Enterprise Manager compatible third-party device plugins, available in the Asset Manager. If a plugin does not already exist, you could use the Monitoring Proxy component in Q-SYS Designer Software, as long as the device as an available open API. For more information on Monitoring Proxy, check out this tutorial video - https://training.qsc.com/mod/book/view.php?id=1485

Q: If a loudspeaker line is 70 V and there are many loudspeakers on the line, will a fault detection in Q-SYS Reflect Enterprise Manager identify the speaker? or just show there is an issue on the line?

A: In the instance where there are many loudspeakers on a 70 V line, a fault in Q-SYS Reflect Enterprise Manager will indicate an issue on the line, rather than a specific loudspeaker.

Q: In Q-SYS Reflect Enterprise Manager, can you pause alerts on a system or individual inventory item if you need to take a working room offline for any reason?

A: Yes, in Q-SYS Reflect Enterprise Manager, you can pause alerts on a system or an individual inventory item.

Q: What is the bandwidth requirement to run Q-SYS Reflect Enterprise Manager?

A: When using Q-SYS Reflect Enterprise Manager, it is not a constant data stream, and will vary widely based on what you are doing, so it will often be zero. When actively using the app, or when the Q-SYS Core is synchronizing logs, it is likely measured in the 10's (maybe 100's) of Kbps. Exceptions would be when you are pushing a design file to your Q-SYS Core, or when the Core is doing a firmware update via Enterprise Manager (available in a later Q-SYS Designer release).

Q: Can Q-SYS Reflect Enterprise Manager operate on multiple PCs simultaneously?

A: Yes, Q-SYS Reflect Enterprise Manager is browser-based, so you are not restricted to a single PC. In fact, there are robust User Management options to allow for tiered access for users, based on the needs of the system.

Q: Are audio files stored in the cloud for message playback using Q-SYS Reflect Enterprise Manager?

A: No, audio files are stored directly on a Q-SYS Core processor. However, with Q-SYS Reflect Enterprise Manager, you can push audio files from a remote PC to a Q-SYS Core processor.

Q: Does Q-SYS Reflect Enterprise Manager allow for email notification alerts?

A: Yes, any entries into the Alert Log in Q-SYS Reflect Enterprise Manager can trigger an email notification.

Q: What is the price for Q-SYS Reflect Enterprise Manager?

A: For end-user pricing information on Q-SYS Reflect Enterprise Manager, visit the QSC website. If you are a Managed Service Provider (MSP), please reach out to your local QSC representative for more information.

---

(800) 854-4079 or (714) 957-7100
Outside the U.S. +1 (714) 754-6175
Fax: +1 (714) 754-6174

QSC, LLC
1675 MacArthur Boulevard
Costa Mesa, CA 92626 USA